

# Reinventing the Handoff Process: Bringing Standardized Bedside Report to Perioperative Services

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## Background

- Every time a patient handoff occurs, omission of data happens.
- Ineffective communication is linked to serious safety events
- The use of a standardized form to complete handoff is supported by evidence
- Completing the report at bedside allows the parent to be involved in child's care

## Research Question

- In pediatric ambulatory surgery patients, would a standardized bedside report during transfer of care increase family satisfaction about nursing communication, decrease hand off times, and first RN assessment time?

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## Methods

### Plan

- Taskforce was developed
- Critical analysis of current handoff/report processes
- Staff/management feedback
- Standardized report form was created
- Education/training of all staff

### Do

- Six-month pilot period
- Standardized report at the bedside for every patient handoff
  - Phase I to Phase II

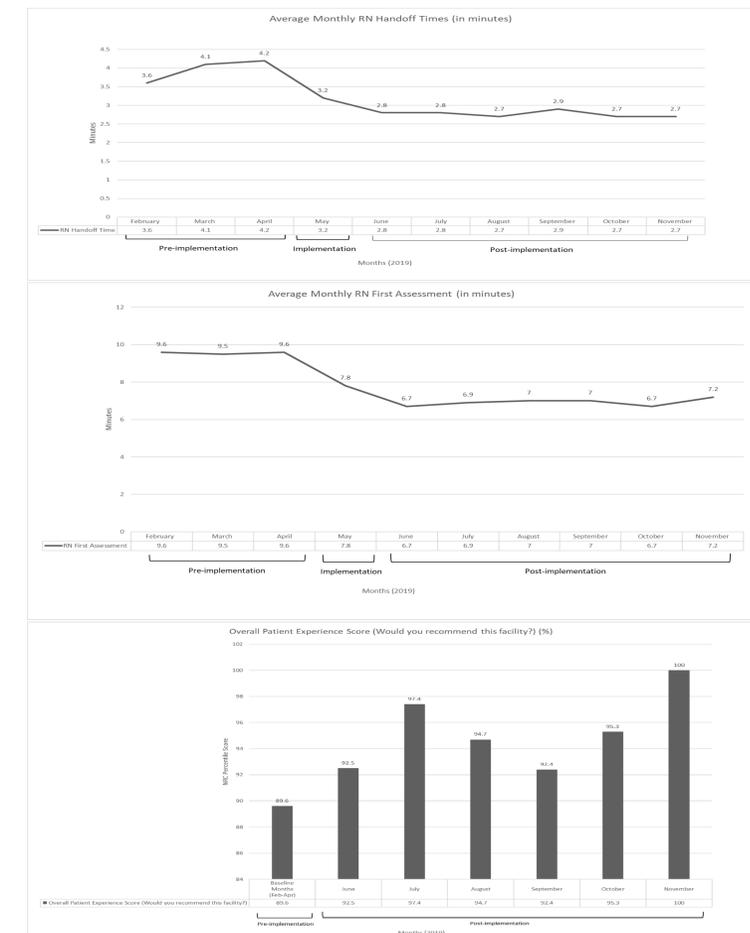
### Study

- Data was collected and analyzed
- Handoff time after admit to phase II recovery
- First RN assessment after admit to phase II recovery
- Patient/family satisfaction with communication
- Nursing perceptions of workflow

### Act

- Standardized bedside report adopted as standard practice
  - Phase I to Phase admit

## Results



## Implications for Future Practice

- The use of standardized bedside report in other perioperative areas.

